CLAIMS

What is claimed is:

1. A system, comprising:

  a consumer appliance having a memory, the memory having stored therein an electronic document including instructions relevant to the operation of the consumer appliance; and

  a hand-held device having a display;

  wherein the consumer appliance and the hand-held device are adapted to communicate such that the consumer appliance can transmit signals indicative of the electronic document to the hand-held device and the hand-held device can display in the display a representation of the electronic document.

2. The system as recited in claim 1, wherein the consumer appliance comprises a kitchen appliance and the instructions relevant to the operation of the consumer appliance comprise a recipe.

3. The system as recited in claim 1, wherein the hand-held device is a remote control device having commands for commanding the operation of the consumer appliance.

4. The system as recited in claim 1, wherein the electronic document is in the form of a mark-up language document.

5. A method of displaying a document including information relevant to the operation of

a consumer appliance, comprising:

    retrieving the document from a memory resident on the consumer appliance; and

    displaying the document on a hand-held device.

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6. The method as recited in claim 5, wherein the hand-held device comprises a remote

control having a command code set for commanding the operation of the consumer

appliance.

10 7. A method of displaying a document including instructions relevant to the operation of

a consumer appliance, comprising:

    storing information representative of the consumer appliance in a hand-held
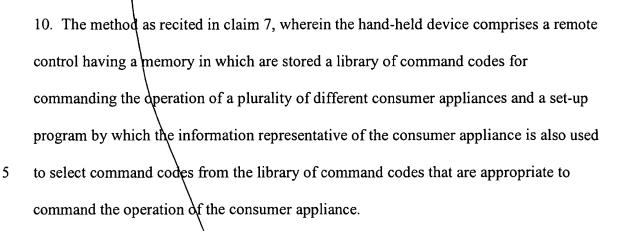
device having a display;

    using the information to access a Web server on which the document is stored;

15   downloading the document from the Web server to the hand-held device; and

    displaying the document in the display.

8. The method as recited in claim 7, wherein the hand-held device comprises a browser

application for retrieving and displaying the document.

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9. The method as recited in claim 7, wherein the hand-held device comprises a bar code

reader for use in entering the information representative of the consumer appliance.

10. The method as recited in claim 7, wherein the hand-held device comprises a remote control having a memory in which are stored a library of command codes for commanding the operation of a plurality of different consumer appliances and a set-up program by which the information representative of the consumer appliance is also used

5   to select command codes from the library of command codes that are appropriate to command the operation of the consumer appliance.

11. In a hand-held device, a readable media having instructions for displaying a document including information relevant to the operation of a consumer appliance, the

10   instructions performing steps comprising:

    requesting the transmission of the document from a memory resident on the consumer appliance; and

    displaying the transmitted document on the hand-held device.

15   12. The readable media as recited in claim 11, wherein the hand-held device comprises a remote control having a command code set for commanding the operation of the consumer appliance.

13. In a hand-held device having a display, a readable media having instructions for

20   displaying a document including instructions relevant to the operation of a consumer appliance, the instructions performing steps comprising:

    storing information representative of the consumer appliance;

    using the information to access a Web server on which the document is stored;

downloading the document from the Web server to the hand-held device; and
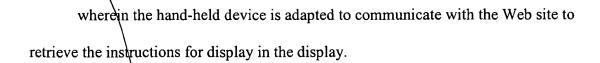
displaying the document in the display.

14. The readable media as recited in claim 13, wherein the hand-held device comprises a

5   browser application for retrieving and displaying the document.

15. The readable media as recited in claim 13, wherein the hand-held device comprises a

bar code reader for use in entering the information representative of the consumer

appliance.

16. The readable media as recited in claim 13, wherein the hand-held device comprises a

remote control having a memory in which are stored a library of command codes for

commanding the operation of a plurality of different consumer appliances and a set-up

program by which the information representative of the consumer appliance is also used

15 to select command codes from the library of command codes that are appropriate to

command the operation of the consumer appliance.

17. A system, comprising:

a hand-held device having a display and a memory in which is stored a

20 representation of a make of a consumer appliance; and

a Web site on which is stored instructions relevant to the operation of the make of

the consumer appliance;

wherein the hand-held device is adapted to communicate with the Web site to

retrieve the instructions for display in the display.

18. The system as recited in claim 17, wherein the consumer appliance is a kitchen

5   appliance and wherein the instructions comprise a recipe.

19. The system as recited in claim 17, wherein the instructions comprise a user manual.

20. The system as recited in claim 17, wherein the instructions comprise multiple

10   instruction pages.

21. The system as recited in claim 20, wherein the hand-held device comprises a browser

application adapted to display each of the multiple instruction pages.

15   22. The system as recited in claim 20, wherein the multiple instruction pages are linked.

23. A hand-held device, comprising:

a display;

a memory in which is stored information representative of a make of a consumer

20   appliance; and

a browser application comprising instructions for retrieving via a network

connection documentation relevant to the operation of the consumer appliance

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represented by the information in the memory and for displaying the retrieved

documentation in the display.

24. The hand-held device as recited in claim 23, wherein the documentation comprises a

5 user manual.

25. The hand-held device as recited in claim 23, wherein the network comprises the

Internet.

10 26. The hand-held device as recited in claim 23, further comprising a bar-code reader for

entering into memory the information representative of the make of the consumer

appliance.

27. The hand-held device as recited in claim 23, wherein the memory comprises a library

15 of command codes for commanding the operation of a plurality of different consumer

appliances and the hand-held device comprises a set-up program by which the

information representative of the consumer appliance is also used to select command

codes from the library of command codes that are appropriate to command the operation

of the consumer appliance.